

Service Usage Policy

(Version 2.1 - Last updated January 21, 2002)

1. Scope This Service Usage Policy (this "Policy") governs the usage of our Company's web hosting and e-mail products and services (the "Services"). This Policy is incorporated by reference into each contract our Company enters into with a customer (each, a "Customer") for the use of such Services. Our Company may modify this Policy at any time without notice.
2. Purpose. The purpose of this Policy is to enhance the quality of the Services and to protect our Company's customers, our network providers and the Internet community as a whole, from illegal, irresponsible, or disruptive Internet activities. This Policy applies to each Customer and its employees, agents, contractors or other users of such Customer who obtain Services from Interland (each such person being a "User"). Each User should use common sense and good judgment in connection with the Services. Parents or guardians should always supervise minors in using the Internet. Parents and guardians should remain aware at all times of what is on the Internet and how the minors under their care are using the Services and the Internet.
3. Prohibited Uses. Users may not:
 - (a) **Utilize the Services to send mass unsolicited e-mail to third parties.**
 - (b) **Utilize the Services in connection with any illegal activity.** Without limiting the general application of this rule, Users may not:
 - i) Utilize the Services to copy material from third parties (including text, graphics, music, videos or other copyrightable material) without proper authorization;
 - ii) Utilize the Services to misappropriate or infringe the patents, copyrights, trademarks or other intellectual property rights of any third party;
 - iii) Utilize the Services to traffic in illegal drugs, illegal gambling, obscene materials or any products or services that are prohibited under applicable law;
 - iv) Utilize the Services to export encryption software to points outside the United States in violation of applicable export control laws; or
 - v) Utilize the Services in any manner that violates applicable law.
 - (c) **Utilize the Services in connection with any tortious or actionable activity.** Without limiting the general application of this rule, Users may not:
 - i) Utilize the Services to publish or disseminate information that (A) constitutes slander, libel or defamation, (B) publicizes the personal information or likeness of a person without that person's consent or (C) otherwise violates the privacy rights of any person.
 - ii) Utilize the Services to threaten persons with bodily harm, to make harassing or abusive statements or messages, or to solicit the performance of acts or services that are illegal under applicable law.
 - (d) **Utilize the Services in connection with any other disruptive or abusive activity.** Without limiting the general application of this rule, Users may not:
 - i) Utilize the Services to cause denial of service attacks against our Company, our network providers or other network hosts or Internet users or to otherwise

- degrade or impair the operation of the servers and facilities of our Company, our network providers, or the servers and facilities of other network hosts or Internet users;
- ii) Post messages or software programs that consume excessive CPU time or storage space;
 - iii) Utilize the Services to offer mail services, mail forwarding capabilities, POP accounts or autoresponders other than for the User's own account;
 - iv) Utilize the Services to resell access to CGI script installed on our Company's servers or the servers of our network providers;
 - v) Utilize the Services to subvert, or assist others in subverting, the security or integrity of any of our Company's systems, facilities or equipment or those of our network providers;
 - vi) Utilize the Services to gain unauthorized access to the computer networks of our Company or any other person;
 - vii) Utilize the Services to provide passwords or access codes to persons not authorized to receive such materials by the operator of the system requiring the password or access code;
 - viii) Utilize the Services to (A) forge the signature or other identifying mark or code of any other person, (B) impersonate or assume the identity of any other person, or (C) engage in any other activity (including "spoofing") to attempt to deceive or mislead other persons regarding the true identity of the User (excluding the use of anonymous remailers or Internet nicknames);
 - ix) Utilize the Services to distribute or post any virus, worm, Trojan horse, or computer code intended to disrupt services, destroy data, destroy or damage equipment or disrupt the operation of the Services;
 - x) Utilize the Services to conduct port scans or other invasive procedures against any server (except any server for which the User is an authorized system administrator);
 - xi) Utilize the Services to distribute, advertise or promote software or services that have the primary purpose of encouraging or facilitating unsolicited commercial e-mail or spam;
 - xii) Utilize the Services to solicit or collect, or distribute, advertise or promote, e-mail address lists for the purpose of encouraging or facilitating unsolicited commercial e-mail or spam;
 - xiii) Utilize the Services in any manner that might subject our Company or our network providers to unfavorable regulatory action, subject our Company or our network providers to any liability for any reason, or adversely affect the public image, reputation or goodwill of our Company or our network providers, including, without limitation, sending or distributing sexually explicit, hateful, vulgar, racially, ethnically or otherwise objectionable materials as determined by our Company in its sole discretion; or
 - xiv) Utilize the Services in any other manner to interrupt or interfere with the Internet usage of other persons.

4. Violations

- (a) **Disclaimer.** Our Company expressly disclaims any obligation to monitor its Customers and other Users with respect to violations of this Policy. Our Company has no liability or responsibility for the actions of any of its Customers or other Users or any content any User may post on any website.
- (b) **Reporting Non-Copyright Violations.** Our Company encourages Users to report violations of this policy to us through such abuse mailbox or address as we may provide, including in any such report the name of the offending domain (for example, xyz.com) and the type of abuse (for example, spam, illegal acts, harassment, etc.) in the “subject” field of the email.
- (c) **Reporting Copyright Violations.** Our Company complies with the Digital Millennium Copyright Act (“DMCA”). Users may report an alleged copyright infringement involving a user by sending a notice that complies with the DMCA to our registered agent for DMCA notices. You may find the address for our DMCA agent through the U.S. Copyright office at the Library of Congress at: <http://www.copyright.gov/onlinesp/list/index.html>.
- (d) **Remedies.** If our Company learns of a violation of this Policy, we will respond to the applicable Customer and may, in our sole discretion, take any of the following actions, in accordance with the severity and duration of the violation:
 - i) Warning the Customer;
 - ii) Suspending the offending Customer from the Services;
 - iii) Terminating the offending Customer from the Services;
 - iv) Imposing fees or charges on the offending Customer account in accordance with the applicable service contract;
 - v) Removing the offending content; and
 - vi) Taking other action in accordance with this Policy, the applicable service contract or applicable law.

For purposes of clarification, in connection with any allegation that any Customer may have engaged in or used the Services in connection with any illegal activity, we may rely conclusively on a written statement, on letterhead, of a U.S. law enforcement agency and, in such event, will not be obligated to the Customer to inquire into the factual underpinnings of such statement or the legal reasoning of such law enforcement agency.

- 5. Reservation of Rights. Our Company reserves the right to cooperate with appropriate legal authorities in investigations of claims of illegal activity involving the Services, our Customers and other Users. Our company reserves all other rights to respond to violations of this Policy to the extent of applicable law and in accordance with any applicable contractual obligations.